

Parent Survey feedback

Thank you to all those who took the time to complete the parent survey. We value your feedback and are working hard to act upon any issues or worries that were raised.

Q1 My child is happy and safe at nursery. 93.48% agree or strongly agree (43)

There were some parents who were unhappy about the number of agency staff that we have at nursery some days. The good news is that we have recently recruited Kelly Proctor and Lauren Butler to the team and we are advertising for an additional level two practitioner. There is a legal requirement to ensure we are always within established ratios at nursery. Covering absences and rising numbers of children can result in temporary staffing, but we work hard to employ the same practitioners and share this information with parents on the foyer notice board.

Q2 My child is well cared for at nursery. 91.3% agree or strongly agree (42)

We have reviewed our procedures for supporting children in washing their hands and faces after snacks and meal.

Q3 My child makes good progress at nursery. 89.13% agree or strongly agree (41)

Q4 Nursery makes sure my child learns how to manage their behaviour and behaviour is generally good. 89.13% agree or strongly agree (41)

Q5 The nursery is well lead and managed, including through the federation. 86.67% agree or strongly agree (39)

Q6 Nursery responds well to any of my questions or concerns. 91.30% agree or strongly agree (42)

Q7 I receive valuable information about my child's progress, from their key worker and in Evidence Me. 89.13% agree or strongly agree (41)

Our current arrangements are for one personalised Evidence Me every half term for Koalas, Lions and Pandas, with a termly observation for Penguins and Elephants. Other Evidence Me photos sent to parents are celebration events or something that is a milestone or new. We understand some parents would like more photos sent across and we will review how we can manage this.

Q8 We have been developing the nursery curriculum with a story focus. These are some of your thoughts.

“My daughter has been coming home talking about what story they are learning and we have been revisiting the same story at home. I think the nursery are doing a great job!”

“This is a job well done”

“Great, my child is getting to know the stories well”

Q9 We have been using key strategies to develop speaking. Is there anything else you would like us to help you/ your child with in this area?

“Keep the great work done”

“Many thanks”

“All ok and appreciation for all”

Some parents would appreciate a little support with the way that we help children to develop their speech, particularly new words and tenses. We will try to put some ideas onto the SWAY newsletter and find ways to share more with you in the future.

Q10 Is there anything else you'd like to tell us?

“The staff are always so warm friendly and welcoming and my child has great relationships with them.”

“We would like to thank you all. We are really happy to have our child in this nursery. Thanks a lot.”

“Overall, we are very happy about the nursery- friendly facilities, great atmosphere for kids!”

There was a reminder for us to share the policy of no smoking or vaping on site. We also appreciate those parents who do avoid doing this around the gates and shared entrances. This has been added to the SWAY newsletter and new signs have been put up.

In response to a couple of parental queries, we’re also looking at ways in which we can improve communication between different nursery teams and with the office.

As always, we welcome ideas and feedback from parents throughout the year, so please don’t hesitate to pop into to see us if you want to chat something through!